



PRODUCTS AND SERVICES GUIDE

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Introducing the League Learning Lab

Welcome to the League Learning Lab, your hub for municipal training, education, and professional growth. Built for Wisconsin's local government leaders and teams, the Learning Lab brings everything you need to learn, lead, and stay connected into one easy platform.

Explore courses, microlearning, and resource collections that support onboarding, compliance, leadership, and governance. With live, virtual, and on-demand programs like Food for Thought webinars, Member Roundtables, and new Meet Ups, you can access practical training and peer collaboration anytime.

You'll also find a searchable index of The Municipality magazine, policy references, and tools to support your daily work. Whether you're building new skills or seeking real-time answers, the Learning Lab is your trusted partner in professional growth.

Scan the QR code to explore the Learning Lab and discover what's next in municipal learning.



May We Suggest?

Explore our most popular education and training resources—curated to help you build skills, solve challenges, and make an impact in your community.

- Levy Limit Referendums** 
- MICROLEARNING: Performance Management and Feedback** 
- Member Roundtable: May 2026**
[Includes Credits](#)
Includes a Live Web Event on 05/12/2026 at 12:00 PM (CDT) 
- Preventing Back Injuries** 

MANAGEMENT & TEAM TRAINING

Build stronger teams with League Insurance as your training partner. From compliance and supervisory skills to communication and team-building workshops, we tailor live, on-site training to your organization's unique needs. Our goal is to help your managers stay current, your employees stay aligned, and your culture stay strong.

Scan the QR code to explore custom training options and start building your next session.



CYBER PROTECTION AND EDUCATION

Through our partnership with Tokio Marine HCC, a leading cyber insurance provider, you have access to experienced cyber experts who respond quickly to get your organization back on track.

If you suspect a breach, our claims examiners coordinate the entire response, including expert legal counsel who serves as your breach coach. When needed, specialists are engaged for:

- IT security and forensic experts
- Public relations/advertising support
- Breach notification
- Call center and website support
- Credit monitoring and identity theft restoration services

Cyber Liability Protects You Against:

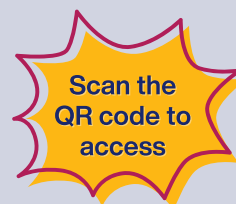
- Ransomware or malware system failures
- Loss or exposure of sensitive employee or customer data
- Phishing or email scams causing financial loss

Cyber University

Access cybersecurity training and expert resources through the League's partnership. Our advisors and online courses help you plan, prevent, and respond effectively to cyber incidents.

Includes:

- Expert guidance on policy and scenario planning
- Online training and resources
- Best practices for incident response



SAFETY, INJURY MANAGEMENT & CRISIS READINESS



NURSE TRIAGE & TELEHEALTH SERVICES



League Insurance partners with CorVel to provide 24/7 nurse triage and telehealth support for workplace injuries. This proactive care ensures injured employees receive timely attention and feel supported from the start.

Nurse Triage

When an injury occurs, employees can call 855-438-4577 to speak with a registered nurse who will assess the injury and determine next steps for care. Addressing the injury immediately helps ensure quick, appropriate treatment and prevents complications.

Telehealth

If a doctor's visit is needed, CorVel nurses can connect employees to a telehealth physician directly through a computer, tablet, or phone. The nurse emails a secure link with instructions and remains on the call until the employee is connected.

Why It Matters

Virtual visits save time by eliminating travel, waiting rooms, and missed appointments. Prescriptions and therapy can often be arranged immediately, helping employees recover faster and reducing claim costs.

Claims Handling

If the 24/7 nurse hotline or telehealth service is used, CorVel automatically sends the first notice of injury to United Heartland. If not, the employer must report the claim directly.

For medical emergencies, call 911 first.



Telehealth Card

Telehealth Poster

READY REBOUND INJURY MANAGEMENT

Every day, municipal professionals are injured—both on and off the job. When that happens, Ready Rebound is ready to help. Our elite patient navigation and advocacy services get you the right care faster, helping you return not only to work but also to life as quickly as possible.

Helping you recover in record time:

- Ready Rebound Navigators connect you with the best doctor in your area for your specific injury—usually within 24 to 72 hours.
- Ready Rebound Advocates guide you and your family through every step of recovery. They provide advice, support, and help resolve insurance benefit issues, including both major medical and workers' compensation claims.
- Transparent communication keeps all stakeholders informed and builds trusted relationships throughout the process.
- Family members are also eligible for Ready Rebound services under their major medical coverage, because caring for families is the right thing to do.

For implementation and training:

- Contact Jake Krueger:
 - jkrueger@readyrebound.com
 - 414-935-8526
- To reach a Navigator about an injury, call 800-781-2320.



“Working with Ready Rebound has completely removed the stress of managing an injury. Their professionalism, expertise, and commitment to exceptional care are outstanding. From scheduling and insurance to compassionate follow-up, their service is top-notch. Knowing you’ll be cared for within 24 to 48 hours by excellent orthopedic surgeons and physical therapists provides real peace of mind.

Ready Rebound goes above and beyond, checking in through every stage—pre-op, post-op, and recovery. They’re phenomenal, and I can’t recommend them highly enough for my own injuries, my family’s, and those of our firefighter/paramedics. When Ready Rebound says, ‘We protect those who protect us,’ they truly mean it.”

- Shannon Anthoine, Assistant Fire Chief – EMS, City of Franklin

PRE-LOSS AND HUMAN RESOURCES LEGAL SERVICES



League Insurance helps prevent costly legal mistakes by partnering with Stafford Rosenbaum LLP, a top Wisconsin municipal law firm. Members gain access to attorneys who understand local government.

These Legal Services support your municipal attorney with quick guidance, second opinions, and extra expertise on employment, contract, and governance matters — ensuring you have trusted Wisconsin-based experts on your side.

Stafford Rosenbaum offers League Insurance members no-cost pre-loss and HR legal support for:

- Land use, zoning, and permits
- Conflicts of interest
- Tax assessments
- Open meetings and public records
- Contract issues
- Cybersecurity best practices
- Data privacy issues
- ...and more

Stafford Rosenbaum provides no-cost employment law guidance to insured members on:

- Employee leave, including FMLA
- Reasonable accommodations
- Recruitment, background checks, onboarding, and hiring
- Performance management and discipline
- Terminations
- Wage and hour compliance
- Union matters
- Workplace investigations
- Employment policies, procedures, forms, job descriptions, and customized employee handbooks

Contact: Kyle Engelke
LeagueInsuranceHotline@staffordlaw.com
(608) 210-6330

A NEW CRISIS COMMUNICATIONS PARTNER



As part of your League Insurance benefits, you will now have access to crisis communications resources and consultation through our partner, Mueller Communications. If you are faced with a crisis, you may be eligible for services tied to managing the public messaging aspects of a crisis related to an insured matter. **If you are experiencing a crisis that may qualify, contact Jerry Deschane, Executive Director of the League or Matt Becker, CEO of League Insurance.**

Examples of crises include, but are not limited to: natural disasters, weather events, emergency planning or response, wildland or structural fires, or incidents wherein the city or village is involved in a controversy or unexpected public reaction.

A collection of workplace safety equipment including a pair of yellow safety glasses, a pair of grey work gloves, and a yellow hard hat, all resting on a white wooden surface.

WORKPLACE SAFETY RESOURCES

Effective employee safety risk management is a top priority for both League Insurance and United Heartland, a leader in comprehensive return-to-work best practices.

The following services are available to League Insurance members:

- Comprehensive safety manual for League Insurance members including sample safety programs and informational documents
- On-site or virtual meetings including jobsite evaluations and safety education
- Templates for incident reporting and return-to-work best practices
- Risk Connection newsletters containing industry-specific safety information and OSHA updates
- Recorded webinars available on Workers' Compensation 101 and safety topics

To access visit, UnitedHeartland.com or call 800-258-2667

A close-up of a person wearing a white hard hat and a high-visibility safety vest, holding a white smartphone in their hand.

SAFETY GRANT REIMBURSEMENT

League Insurance traditionally offers discretionary reimbursements to members participating in the Workers' Compensation program. **Eligibility is based on percentage of WC premium and the program runs on a June-to-June schedule to help organizations plan their budget year.**

Examples of possible uses for funds include, but are not limited to:

- Manhole lift
- Power cot
- Valve exercisers
- Tommy Lift Gate
- Body cams
- Protective clothing

Submit your safety grant application and proof of purchase to service@lwmmi.org



Application



Guidelines and Equipment List

HOW TO FILE A CLAIM

Workers' Compensation

- Click here to access the **Claim Form**
- Send Workers' Compensation Claim Form to United Heartland at:
 - Fax 262-787-7701
 - or e-mail UHAdminSVC@unitedheartland.com
- To immediately report a Workers' Compensation Claim:
 - 24-Hour Claim Line 1-800-258-2667
 - Denise Kawczynski, Manager, Claims Direct: 262-787-7646
Denise.Kawczynski@unitedheartland.com

Liability & Auto Physical Damage

- Claim Form
- Send Liability Claim Form to Statewide Services at:
 - Fax 800-858-1536
 - or e-mail
StatewideClaimsReporting@Statewidesvcs.co
- To immediately report a Liability Claim:
 - 24-Hour Claim Line 1-877-204-9712
 - Notice & Disallowance of Claims



Property (Municipal Property Insurance Company (MPIC))

- Claim Form
- Send Property Claim Form to Municipal Property Insurance Company at:
 - fax 612-766-3099
 - or email
claims@mpicwi.com
- To immediately report a Property Claim: 24-Hour Claim Line 1-877-278-4165



PUBLIC SAFETY

POLICE ACCREDITATION REIMBURSEMENT



League Insurance is proud to recognize and reward police departments that demonstrate a commitment to excellence through professional accreditation. Insured agencies that maintain WILEAG or CALEA accreditation are eligible for a \$650 reimbursement.

Accreditation is more than a certificate. It is a mark of professional integrity, accountability, and community trust. It reflects sound policies, consistent training, and a proactive approach to risk management and public service. Many departments already follow these best practices every day, and accreditation simply formalizes and validates that work.

If your department is already accredited or exploring the process, we encourage you to take advantage of this opportunity.

To learn more, contact Craig Sherven at CSherven@lwmmi.org

POLICY & PROCEDURE REIMBURSEMENT

League Insurance helps members fund updated policies and procedures through partnerships with Lexipol and Custom Service Information (CSI).

Member benefits:

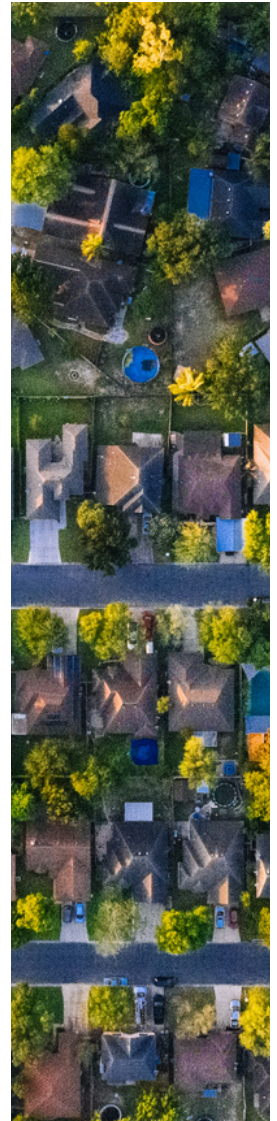
- Up to \$2,500 reimbursement per municipality, per year for Lexipol or CSI policy platforms
- 10% subscription discount on Lexipol's Wisconsin Law Enforcement or Fire policies and training
- Customized implementation to get your manual live faster

Regular policy reviews reduce lawsuit risk, improve safety, and protect the community. As laws and best practices evolve, we update policies and training to keep them current and understood.

Reimbursement: Email a copy of the Lexipol or CSI invoice and proof of payment to service@lwmmi.org

Learn more about Custom Service Information LLC:

- Contact Tim Kriz at 715-741-0189 or csi-llc@hotmail.com



POLICE ONE ACADEMY ONLINE LEARNING

Police One Academy is a product of Lexipol offering a variety of online trainings specifically for police officers. Trainings cover topics such as Use of Force, Traffic Stops & Safety, Ethics, Defensive Driving, Mental Health, Stress Management, and much more.

These courses are free to League Insurance members through our partnership with Lexipol. Police One Academy can fulfill 12 of the 24 hours of annual training requirements with department-level approval.

Use the QR Code to Access:



Mental Health Toolkit



The mental health of public safety personnel is often neglected despite their critical role. Statistics reveal high rates of depression and sleep issues among these workers, impacting productivity and public trust. Factors like exposure to trauma, societal pressures, irregular schedules, and staffing shortages contribute to this strain.

Fear of job repercussions prevents many from seeking help, leading to untreated conditions. Shockingly, public safety workers are more likely to die by suicide than in the line of duty. Acknowledging these challenges, agencies must implement comprehensive mental health programs to support staff and communities.

League Insurance prioritizes the well-being of its insured members' employees. We actively promote mental health awareness and support initiatives statewide,

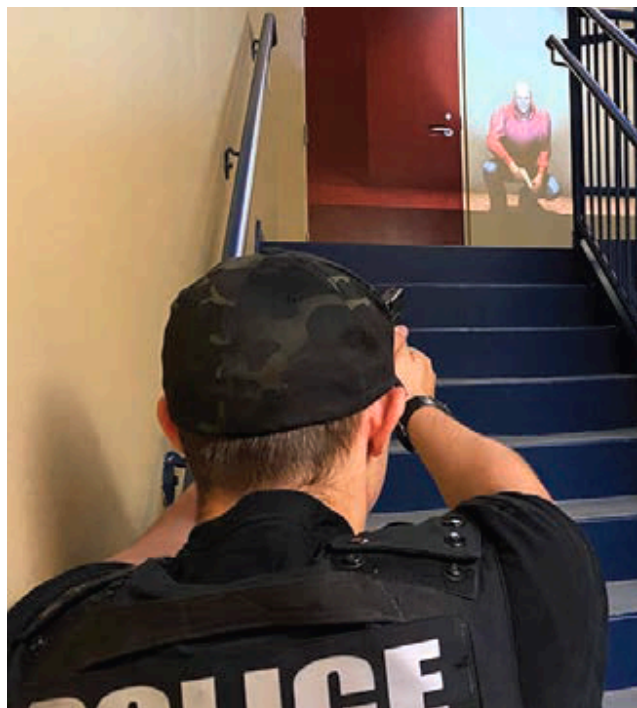
leveraging expertise and partnerships within the public safety sector. The Mental Health Toolkit offers financial assistance, training, provider partners, policy templates, and stakeholder engagement tools to help communities establish effective mental health programs.

League Insurance's Public Safety Specialist, a former police chief, Craig Sherven, contributes firsthand experience to these efforts. Involved in peer support and mental health organizations, he understands the unique needs of public safety professionals.

In summary, League Insurance's proactive approach supports the mental health of public safety personnel through education, resources, and outreach. We encourage you to use the toolkit to strengthen or launch your own program and build a more resilient community.

**Use the QR Code
to Access:**





DART Police Training Simulator

The DART Simulator (Decisional Aptitude and Reasoning Training) is an advanced tool that builds decision-making skills and situational awareness for law enforcement officers through realistic, high-pressure scenarios. League Insurance offers several simulators available for loan or community demonstrations to support departments committed to improving training, public safety, and community trust.

To get connected with a DART simulator, contact Craig Sherven at csherven@lwmmi.org

Non-Rep Critical Incident Coverage Discount



When officers are involved in critical incidents involving serious injury or death, immediate on-scene legal representation is vital. Union members often have this coverage, but non-union officers are frequently left without support during the crucial early stages of an investigation.

To close this gap, League Insurance and the Wisconsin Professional Police Association (WPPA) offer non-represented members a 10% discount on WPPA's Non-Rep Critical Incident Coverage. This partnership provides timely, high-quality legal representation and fills a long-standing need in law enforcement.

For more information, contact Jeff Spencer at jspencer@wppa.com or 608-963-7477.

National Testing Network Recruiting & Assessment

League Insurance partners with National Testing Network (NTN), the nation's leading public safety recruitment and assessment provider.

Save 20% on NTN membership services, including:

- Job posting and marketing
- Candidate scheduling
- Exam administration (in person and virtual)
- Data and reporting
- Dedicated support
- Online oral board interviews
- Simulation exams

Save 15% on your first project based service:

- Background investigations
- Preemployment psychological evaluations

Questions or ready to get started? Contact Julianne Garcia (NTN) at julianneg@nationaltestingnetwork.com



YOUR TRUSTED PARTNER



As Wisconsin’s foremost authority on municipal government and risk management, the League of Wisconsin Municipalities and League Insurance are dedicated to helping local leaders govern with confidence. Together, we provide members with practical, high-impact publications, resources and education. Rooted in Wisconsin, we understand your challenges, speak your language, and stand beside you as your local, responsive partner in good governance. From pocket guides on Open Meetings Law, Ethics, and Robert’s Rules of Order to comprehensive training courses covering essential topics in local government, the League of Wisconsin Municipalities is proud to give League Insureds full access to the essential tools, knowledge, and resources needed to lead with confidence.

Use the QR code below to explore the League’s 2026 Products and Services Guide.



MAY WE SUGGEST?

Here are a few of our favorite League of Wisconsin Municipalities resources designed to help local leaders learn, connect, and lead with confidence.



Scan the QR code to access



Connect with peers who understand your world. Our new Meet-Ups bring together leaders in similar positions to share ideas, discuss challenges, and learn from one another.



Your one-stop hub for Wisconsin municipal learning. The League Learning Lab offers live and on-demand courses, webinars, and resources designed to help you strengthen your skills and lead with confidence.



Tap into the League's trusted publications. From Robert's Rules and handbooks to our budgeting toolkit and beyond, these resources help you navigate your role and make informed decisions for your community.



League Insurance. Protecting
the communities we live in.

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